

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date: Saturday, March 24, 2007
Event Type: Wedding
Event Location: Prineville
Event Staff: Jeff Browning

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Good
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: N/A
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

The last couple of weeks, it was hard to track anyone down. While it did creat additional stress, it was needless to worry. Jeff did an excellent job.

Additional comments or suggestions?

The wedding turned out amazing. Jeff stayed until 11 PM even though there was only five or six people there. The music that was played kept people out on the dance floor all night. So many people have come up to me and told me it was one of the funnest wedding they have ever been to. A lot of that fun comes from the music and dancing, and Jeff did a great job at keep it fun! Very well done!

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of

references?	Yes
Your Name:	Katie Huff
Your Email:	katie.huff@bend.k12.or.us
Your Phone Number(s):	771-1880

This survey was submitted on Thursday, April 05, 2007.