

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date: Saturday, October 06, 2007
Event Type: Wedding
Event Location: Bend Golf and Country Club
Event Staff:

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: N/A
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? Not that I can think of?

Additional comments or suggestions?

Jeff rocked! We are so very pleased with the way that our wedding turned out and Jeff had everything to do with that. He worked great with our other vendors, and was wonderful with us. He made sure the wedding stayed on track and all the important events took place! Thank you, thank you, thank you!!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Your Name: Justin and Julie Geraghty
Your Email: jelyons@scmc.org
Your Phone Number(s): 541-610-4266

This survey was submitted on Tuesday, October 16, 2007.