

Brock Sound Company**Satisfaction Survey**

Event Date:	Sunday, May 29, 2005
Event Type:	Wedding Ceremony and Reception
Event Location:	Bend Country Club
Name of Staff Working Your Event:	David

Quality of Customer Service via Telephone:	Good
Quality of Customer Service via Internet:	Fair
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	N/A
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can be improved upon?	Faster and more professional email response- everything else was fantastic!
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Additional comments or suggestions?	David was a fantastic DJ for both our Ceremony and the reception. He took the time to get to know us and find out exactly what we wanted. David has an endless amount of energy and was fantastic with our Family and friends! We would definitely, without a doubt, recommend him for any event.
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Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes

Your Name:	Jenelle Katrenick
Your Email:	jensmileyjen@yahoo.com
Your Phone Number(s):	650-248-8108

This survey was submitted on 6/6/2005.