

Brock Sound Company**Satisfaction Survey**

Event Date:	Saturday, June 26, 2004
Event Location:	Widgi Creek
Event Type:	Wedding Reception
Staff for Your Event:	David

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	N/A
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Excellent
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can improved upon?	Nope.
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Additional comments or suggestions?	The party was a HUGE hit. The dance floor was packed for hours. Thank you for your excellent service!
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Would you recommend this service to others?	Yes
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May your comments be shared with others?	Yes
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May your name be added to a list of references?	Yes
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Your Name:	Josh & Jen Newton
Your Email:	jen.newton@alldata.net
Your Phone Number(s):	388-0850

This survey was submitted on 8/17/2004.