

Brock Sound Company**Satisfaction Survey**

Event Date:	Saturday, July 17, 2004
Event Location:	Aspen Hall
Event Type:	Wedding
Staff for Your Event:	none

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Excellent
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can improved upon?
Additional comments or suggestions?

Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes

Your Name:	Tony & Carrie
Your Email:	carrie@brooksresources.com
Your Phone Number(s):	598-7370

This survey was submitted on 8/30/2004.