

Brock Sound Company**Satisfaction Survey**

Event Date:	Saturday, July 24, 2004
Event Location:	Black Butte Ranch
Event Type:	Wedding
Staff for Your Event:	planner
Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	N/A
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent
Is there anything specific that can improved upon?	
Additional comments or suggestions?	You completely exceeded expecatations. I would highly recommend you without hesitation. Thank you!!!
Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes
Your Name:	Mark & Tara
Your Email:	Tara_Hridel@ddouglas.k12.or.us
Your Phone Number(s):	503-67-8375

This survey was submitted on 8/16/2004.