

Brock Sound Company**Satisfaction Survey**

Event Date:	Saturday, July 31, 2004
Event Type:	Wedding
Event Location:	Bend Golf and Country Club
Name of Staff Working Your Event:	Bend Golf and Country Club

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Good
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others?	Yes
--	-----

May your comments be shared with others?	Yes
---	-----

May your name be added to a list of references?	Yes
--	-----

Your Name:	Anna Nye
Your Email:	anna_nye@hotmail.com
Your Phone Number(s):	(541) 389-5888

This survey was submitted on 6/4/2005.