

Brock Sound Company**Satisfaction Survey**

Event Date:	Sunday, August 15, 2004
Event Location:	Aspen Hall at Shevlin Park
Event Type:	Wedding
Staff for Your Event:	David Browning

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	N/A
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can improved upon?	Nothing, it was superb!!!! An excellent, awesome, professional job. We were so pleased with David.
Additional comments or suggestions?	David made a suggestion of having the wedding party be on the other side of the pond so we did it and it made the wedding even better and more "majical" and way more BEAUTIFUL. The suggest made a HUGE difference ALL for the better.

Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes

Your Name:	Dana Conlee, Mother of the Bride
Your Email:	danac@muzzys.com
Your Phone Number(s):	317-0986 hm cell# 350-4858

This survey was submitted on 8/25/2004.