

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date:	Saturday, August 18, 2007
Event Type:	Wedding
Event Location:	The Gardens at Flying Diamond
Event Staff:	Jeff

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Excellent
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can be improved upon?

No!!!

Additional comments or suggestions?

I would just like to say Thanks to Brock Sound Company and to Jeff. I couldn't have asked for a more special, and fun day and I have to give a lot of thanks to Jeff for that. I had so many people at the wedding tell me what a great DJ we had, and that it was one of the funnest weddings they have been to. Jeff was awesome he was pretty much the director of the wedding and did a great job of keeping everyone involved. He was great about keeping me informed on what was going on and what was going to happen next. If you want a flawless and worry free event you should call Brock Sound Comp!!!! Thanks Again for a wonderful day!!!!!!

Would you recommend this service to

others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Your Name: Holly Veenker
Your Email: hollyr_veenker@yahoo.com
Your Phone Number(s): 541-280-3085

This survey was submitted on Monday, October 15, 2007.