

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date:	Thursday, September 13, 2007
Event Type:	Wedding
Event Location:	Aspen Hall
Event Staff:	David with Brock Sound
Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	N/A
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent
Is there anything specific that can be improved upon?	You were wonderful...Thank you!!!
Additional comments or suggestions?	I will recommend you to everyone I know.
Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes
Your Name:	Ashley Saling
Your Email:	tobesaling@hotmail.com
Your Phone Number(s):	541-408-1798

This survey was submitted on Friday, October 05, 2007.