

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date:	Friday, October 19, 2007
Event Type:	Drew Bledsoe Chips for Kids Fundraiser
Event Location:	Broken Top Club
Event Staff:	Gale Evans

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	N/A
Overall Volume Levels:	N/A
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	N/A
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can be improved upon?	As we have discussed, we need to work more with the audio company to get the sound and lighting issues sorted out....not your problem but I know it had an impact on you, your job, and the event.
Additional comments or suggestions?	David, you were an incredibly valuable resource to us in ways that I did not anticipate. You went well above and beyond the call of duty -- and really helped make this event as successful as it was!!! THANK YOU!!!!

Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes

Your Name:	Gale Evans, Chips for Kids/Seven Peaks School
Your Email:	galeevans@bendcable.com
Your Phone Number(s):	541-408-2450

This survey was submitted on Thursday, October 25, 2007.